User manual and installation guide
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Introducing the Light Dimmer Box

Phason’s Light Dimmer Box (model LDB) is designed around its easy-to-use functionality and ability to control LED, CFL, or incandescent lights. The LDB’s large 4-line, 20-character display is bright and easy to read, and the 4-button keypad makes it a breeze to navigate through the menu and program the control.

Whether you are using the LDB to control a light schedule for your poultry, swine, dairy, or greenhouse facility, the Light Dimmer Box is sure to exceed your expectations.

Features

◆ LED, CFL, and incandescent light compatibility
◆ Two automatic modes:
  ◆ Power mode controls by 0 to 100% power output
  ◆ Sensor mode controls by measured LUX output
    Requires DOL 16 light sensor
◆ Configurable 365-day lighting program
  ◆ Up to 20 schedules/lighting periods, per control mode
  ◆ Up to 12 events per schedule
  ◆ Separate ramp-up and ramp-down durations
  ◆ Automatic program restart option
◆ Manual override
◆ AC and 0-10 DC signal output
◆ Internal disconnect relay
◆ Light sensor connection
◆ Light output calibration
◆ Twenty-character, four-line backlit LCD display
◆ Real-time clock with power-failure settings protection
◆ NEMA 4X enclosure (corrosion resistant, water resistant, and fire retardant)
◆ CSA approval
◆ Limited warranty (two years)
Becoming familiar with the Light Dimmer Box

Output indicator
- Shows when there is output to the lights

Select
- Select an option or accept a value

Down
- Scroll down or decrease a value

Up
- Scroll up or increase a value

Back
- Cancel and return to the previous display
Menus and displays

Main display
- Shows the program status and time
- Press Select to go to the main menu.

Main menu
- Provides access to information and settings.
- Press Up or Down to move through the menu.
- Press Select to access an item.

Current day
Move forward or backward in your lighting program. For more information, read Current day on page 17.

Diagnostics menu
- Manually adjust the output. For more information, read Manual override on page 17.
- Allows you to calibrate the minimum and maximum light output. For more information, read Light output calibration on page 18.

Light program menu
Provides access to all light program settings and configuration. For more information, read:
- Control mode on page 12
- Light program on page 13

Configuration menu
Provides access to configuration. For more information, read:
- Control time on page 12
- Operating frequency on page 11
- Saving and restoring settings on page 19
- Factory defaults on page 19
- Updating the firmware on page 20

About display
Shows the version and date of the firmware.
What you need to know before installing the LDB

It is important that you read the following sections before you install your control.

- Understanding power surges and surge suppression
- Electrical ratings

Understanding power surges and surge suppression

Power surges can be caused by external influences (for example, lightning or utility distribution problems) or they can be caused internally (for example, starting and stopping inductive loads such as motors).

One of the most common causes of power surges is lightning. When lightning strikes the ground, it produces an enormously powerful electromagnetic field. This field affects nearby power lines, which transmit a surge to any device connected to it, such as lights, computers, or environmental controls like your Light Dimmer Box. Lightning does not have to strike a power line to transmit a surge.

- If you do not install external surge suppression devices, you risk damage to the electronics inside your LDB, which may cause your LDB to fail.
- Because it is not possible to completely protect this product internally from the effects of power surges and other transients, we highly recommend that you install external surge suppression devices. For specific recommendations, see your electrical contractor.
- If you do not take these precautions, you acknowledge your willingness to accept the risk of loss or injury.

Electrical ratings

<table>
<thead>
<tr>
<th>Control power</th>
<th>120/230 VAC, 50/60 Hz</th>
</tr>
</thead>
<tbody>
<tr>
<td>Control fuse</td>
<td>250 V, 1 A fast-acting glass</td>
</tr>
<tr>
<td>Variable AC</td>
<td>20 A at 120/230 VAC, general-purpose (resistive)</td>
</tr>
<tr>
<td></td>
<td>2300 W at 120 VAC, 4600 W at 230 VAC</td>
</tr>
<tr>
<td>Variable DC</td>
<td>0 to 10 V, 50 Ω, 200 mA</td>
</tr>
<tr>
<td>Relay</td>
<td>20 A at 120 V tungsten, 230 V ballast</td>
</tr>
<tr>
<td></td>
<td>1 HP at 120 VAC, 2 HP at 230 VAC</td>
</tr>
</tbody>
</table>

Note: Variable AC lights must be on the same phase as the control.
Installing your control

Before connecting the incoming power, switch OFF the power at the source. Do not switch ON the power until you have finished all wiring and verified all equipment is properly connected and free of obstructions.

- Use the electrical knockouts for bringing wires or cables into or out of your control’s enclosure. Do not make additional holes in the enclosure; this can damage the watertight seal or control components and void the warranty.
- Before connecting the power, set the voltage selection switch to the correct voltage.

Mounting your control

1. Select a location for your control. Make sure you have enough cable and wire to reach all the equipment you want to control.
2. Remove the screws from the front cover and then gently lift it off.
3. Mount the enclosure to a wall using the four screws provided with the control. Insert the screws into the large holes in each corner of the box and then tighten.
Control board layout

1. **Control fuse:** The fuse is 250 V, 1 A fast-acting glass.

2. **Voltage selection switch:** Set the switch to the correct supply voltage before installing your control.

3. **Display cable:** Make sure the ribbon cable from the display is properly connected.

4. **Sensor terminal:** Connect an optional DOL16 light sensor if you want to control by measured lux output.

5. **Variable DC terminal:** Connect lights requiring a 0 to 10 V DC signal for control.

6. **Slave connector:** Connect an optional Phason Slave Unit to this connector.

7. **Variable AC terminal:** Connect AC powered lights. AC powered lights must be on the same phase as the control.

8. **Incoming power terminal:** Connect the incoming power (120/230 VAC, 50/60 Hz).

9. **Disconnect relay terminal:** Connect as a disconnect switch.
### Connecting lights to the variable AC

The relay follows the variable circuit and acts as a disconnect switch. When the output is 0%, the relay is open (off). When the output is 1% or higher, the relay is closed (on).

![Variable AC lights must be on the same phase as the control.](image)

### Connecting lights to the variable DC

The variable DC output is for controlling AC-powered, dimmable lights requiring a 0 to 10 V DC signal.

The relay follows the variable circuit and acts as a disconnect switch. When the output is 0%, the relay is open (off). When the output is 1% or higher, the relay is closed (on).

![Connecting lights to the variable DC](image)
Connecting a DOL 16 light sensor

You can connect an optional DOL 16 light sensor. A light sensor allows you to take advantage of the LDB’s ability to control by lux output and adjust according to ambient light.

The DOL16 sensor has capability to measure either 100 or 1000 lux. Connect the sensor according to appropriate diagram.

Verifying the installation

After installing and connecting equipment, verify the installation by following the steps below.

1. Make sure the voltage selection switch is in the correct setting.
2. Make sure all wires are properly connected to the correct terminals. Make sure you know which piece of equipment is connected to each relay.
3. Make sure the display cable is properly connected.
4. Place the cover on the control and then tighten each screw a couple turns using your fingers.
5. Switch on the power to your LDB.
   When the power comes on, the control should show a Power Fail message and then show the main display. If the main display does not show, go back to step 1.
6. Test the equipment using manual override. For more information, read Manual override on page 17.
7. Tighten the four screws in the cover.

Do not over tighten the screws. Avoid using power screwdrivers or drills.
Programming the Light Dimmer Box

Programming the Light Dimmer Box means entering in the information it will need to control lights according to your specifications. Below is the recommended order of programming your control.

1. **Operating frequency**, only if using 50 Hz, (below)
2. **Control time** (on page 12)
3. **Control mode** (on page 12)
4. **Light program** (on page 13)

You can use a LDB Saver to program controls in seconds. For more information, read LDB Saver on page 22.

### Operating frequency

In North America, utility companies supply power at 60 Hz. In some areas of the world, power is supplied at 50 Hz. The control is set to 60 Hz at the factory.

**To change the operating frequency**

1. In the Configuration menu, press **Down** until the cursor is beside **Frequency**, and then press **Select**.
2. Press **Select**.
3. Press **Up** or **Down** to switch between 50 and 60 Hz, and then press **Select**.
4. Press **Back** until you reach the menu or display you want.
Control time

Because the Light Dimmer Box switches relays on or off at specific times, it is important that the control time be correct. The Light Dimmer Box uses 24-hour time.

To change the control time

1. In the Configuration menu, press Down until the cursor is beside Time, and then press Select. The display shows the current time.
2. Press Select. The hours flashes.
3. Press Up or Down to adjust the hour, and then press Select. Repeat for the minutes.
4. Press Back until you reach the menu or display you want.

Control mode

The Light Dimmer Box has two automatic modes: power control and sensor control.

Power control mode

In power control mode, the Light Dimmer Box adjusts the power to the lights from 0 to 100%. There is no adjustment for ambient light or other factors.

Sensor control mode

In sensor control mode, the Light Dimmer Box adjusts the output of the lights according to the measured lux values. The control automatically adjusts for ambient light. Sensor control mode requires an optional DOL16 light sensor.

To select the control mode

1. In the Light Program menu, press Down until the cursor is beside Control Mode, and then press Select.
2. Press Select.
3. Press Up or Down to select the mode you want, and then press Select.
4. Press Back until you reach the menu or display you want.
Light program

The light program consists of schedules, events, a rise duration, a fall duration, and a restart day. The following diagrams and explanations will help you understand how the settings work together.

Schedules

Schedules operate on 24-hour cycles (days), from midnight to midnight. Schedules can be from 0 to 365 days. Setting a schedule to 0 days disables that schedule. At the end of a schedule, the next schedule starts. If there are no more schedules, the control follows the setting for the restart day (see the next page). The light program can have up to 20 schedules.

Events

Events are times of day at which the light output starts to change. Each event has a time of day and a light output. The time of day is in 24-hour time. There can be up to 12 events for each schedule.

Rise and fall durations

Rise duration is the amount of time it takes to increase the light level from one event to the next. Fall duration is the amount of time to decrease the light level. The rise and fall durations can be different from each other. There is only one rise duration and one fall duration; you cannot have different durations for different events. The range for both is 1 to 100 minutes; the default is 1.
**Restart day**

The restart day determines what happens at the end of the light program. The restart day can be from day 1 to 365, and can be set to disable or enable.

If you set the restart day to disable, at the end of the selected day, the light program does not restart and the output goes to 0. If you set the restart day to enable, at the beginning of the selected day, the light program restarts at schedule 1.

For example, if the restart day is set to 100, at the beginning of day 100, the light program restarts at schedule 1, day 1.

**To set the rise and fall durations**

1. In the Light Program menu, press Down until the cursor is beside Rise Duration, and then press Select.
2. Press Select.
   The setting flashes.
3. Press Up or Down to adjust the setting, and then press Select.
4. Repeat steps 1 to 3 for fall duration.
5. Press Back until you reach the menu or display you want.

**To set the restart day and status**

1. In the Light Program menu, press Down until the cursor is beside Restart Day, and then press Select.
   If you only want to change the status, go to step 5. If you want to change the day, continue with the next step.
2. Press Select.
3. Press Up or Down to set the restart day, and then press Select.
4. If you want to change the status, continue with the next step. Otherwise, press Back to return to the Light Program menu.
5. Press Down until Status is highlighted, and then press Select.
6. Press Up or Down to switch between Enable and Disable, and then press Select.
7. Press Back until you reach the menu or display you want.
To program schedules

1. In the Light Program menu, press **Down** until the cursor is beside **Schedules**, and then press **Select**.

   Schedule 1 displays. If you have not set up the schedule, the status will be **Disable**.

2. Select the schedule you want to program.
   a. With the cursor beside **Schedule**, press **Select**.
   b. Press **Up** or **Down** until the schedule you want displays, and then press **Select**.

3. Set the start and end days.
   a. Press **Down** until the cursor is beside **Start**, and then press **Select**.
   b. Press **Up** or **Down** set the start day, and then press **Select**.
   c. Press **Down** until the cursor is beside **End**, and then press **Select**.
   d. Press **Up** or **Down** set the end day, and then press **Select**.

4. If you want to program events, read the next section. If you are finished programming, press **Back** until you reach the menu or display you want.

To program events

1. In the Schedule screen, press **Down** until the cursor is beside **View**, and then press **Select**.

   Event 1 for the schedule displays.

2. Select the event you want to program.
   a. With the cursor beside **Event**, press **Select**.
   b. Press **Up** or **Down** until the event you want displays, and then press **Select**.

3. Set the start time.
   a. Press **Down** to move the cursor beside **Time**, and then press **Select**.

   The hours flashes.
   b. Press **Up** or **Down** to adjust the setting, and then press **Select**. Repeat this step for the minutes.
4. Set the output.
   a. Press **Down** to move the cursor beside **Output**, and then press **Select**.
   b. Press **Up** or **Down** to adjust the setting, and then press **Select**.
5. Save the event.
   a. Press **Down** to move the cursor beside **Save**, and then press **Select**.
   b. Press **Up** or **Down** to change the **No** to **Yes**, and then press **Select**.
6. Repeat steps 2 to 5 for each event you want to program.
7. When finished, press **Back** until you reach the menu or display you want.

**NOTE**

The Light Dimmer Box organizes events automatically by time. If you program a new event that is earlier than one you have already programmed, the control inserts it at the correct time and then re-numbers the events.

**Using and maintaining the Light Dimmer Box**

After programming the Light Dimmer Box, it will operate according to your specifications. However, there might be times when you need to service or maintain equipment, or perform other tasks. Below is a list of these tasks you can perform.

- Change the current day of the light program (on page 17)
- Manually override the light output (on page 17)
- Save and restore settings from an LDB Saver (on page 19)
- Restore the factory defaults (on page 19)
- Update the firmware (on page 20)
**Current day**

The real-time clock counts time (seconds, minutes, hours, days), up to 365 days and then starts at day 1 again. Adjusting the current day allows you to move forward or backward in the light program.

**To change the current day**

1. In the Main menu, with the cursor beside Current Day, press Select.
2. Press Select.
3. Press Up or Down to change the day, and then press Select.
4. Press Back until you reach the menu or display you want.

**Manual override**

Manual override is for testing the installation and equipment connected to your control. Manual override allows you to adjust the output of the lights to a value between 0 and 100% power. If you have DOL16 light sensor connected, the display will also show the measured lux reading. The output remains at the displayed value until you exit.

- When the control is in manual override, it does not operate lights according to the time of day.
- The control does not exit manual override automatically. To exit manual override, you must return to the Diagnostics or Main menu.
- When you exit manual override, the light level adjusts to normal operation according to the ramp up or ramp down duration.

**To use manual override**

1. In the Main menu, press Down until the cursor is beside Diagnostics, and then press Select.
2. With the cursor beside Manual Override, press Select.
3. Press Select and then press Up or Down to adjust the output.
4. When finished, press Back until you reach the menu or display you want.

The control returns to normal operation when you exit the manual override screen.
**Light output calibration**

Calibrating the light output allows you to set the minimum light level for when the output is 1%, and the maximum light level for when the output is 100%.

**NOTE** You can calibrate light output automatically if you have a DOL 16 light sensor installed. For more information, see DOL 16 Light Sensor on page 21.

**To calibrate light output manually**

1. In the Diagnostics menu, press **Down** until the cursor is beside **Calibrate**, and then press **Select**.
2. With the cursor beside **Minimum Output**, press **Select**.
3. Press **Select** and then **Up** or **Down** to adjust the minimum output. When finished, press **Select** and then **Back**.
4. Move the cursor to **Maximum Output**, and then press **Select**.
5. Press **Select** and then **Up** or **Down** to adjust the maximum output. When finished, press **Select**.
6. Press **Back** until you reach the menu or you want.

**To calibrate light output automatically**

1. In the Diagnostics menu, press **Down** until the cursor is beside **Calibrate**, and then press **Select**.
2. With the cursor beside **Auto Calibration**, press **Select**.
3. Verify that the indicator light on the sensor is lit. Press **Select** and then **Up** or **Down** to change the No to Yes, and then press **Select**.
4. To start calibration, press **Select** and then **Up** or **Down** to change the No to Yes, and then press **Select**.
   The control goes through the calibration process. First the minimum, and then the maximum are calibrated. When finished, the results display.
5. Press **Back** until you reach the menu or you want.
Factory defaults

When the Light Dimmer Box leaves the factory, it comes with default settings and configuration.

- **Schedules and events**: erases all schedules and events for the current control mode (power or sensor).
- **Configuration**: resets all items except schedules and events.
- **Factory defaults**: resets everything.

To reset defaults

1. In the Configuration menu, press **Down** until the cursor is beside Factory Defaults, and then press **Select**.
2. Press **Select**.
3. Press **Up** or **Down** to select what you want to reset, and then press **Select**.
4. Press **Down** until the cursor is beside No, and then press **Select**.
5. Press **Up** or **Down** to change the Yes to No, and then press **Select**.
   The control resets the defaults you selected.
6. When it is finished, press **Back** until you reach the menu or you want.

Saving and restoring settings

The **LDB Saver** is an innovative and easy-to-use product that allows you to store all your LDB configuration and settings. You can restore them at any time, or use the LDB Saver to set up new controls in seconds. For more information, read **LDB Saver** on page 22.

To save settings

1. Loosen the four screws in the enclosure and then gently remove the cover. Make sure not to disconnect the ribbon cable.
2. Plug the LDB Saver onto the connector labeled **J23** on the inside bottom-right of the cover.
3. In the Configuration menu, press **Down** until the cursor is beside **Save Settings**, and then press **Select** two times.

4. Press **Up** or **Down** to change the **No** to **Yes**, and then press **Select**.
   The control saves the changes to the LDB Saver.

5. After the process completes, press **Back** until you reach the menu or display you want.

6. Remove the LDB Saver.

7. Replace the cover and then tighten the four screws.

**To restore settings**

1. Loosen the four screws in the enclosure and then gently remove the cover. Make sure not to disconnect the ribbon cable.

2. Plug the LDB Saver onto the connector labeled **J23** on the inside bottom-right of the cover.

3. At the Configuration menu, scroll to **Restore Settings** and then press **Select** two times.

4. Press **Up** or **Down** to change the **No** to **Yes**, and then press **Select**.
   The control restores the settings from the LDB Saver.

5. After the process completes, press **Back** until you reach the menu or display you want.

6. Remove the LDB Saver.

7. Replace the cover and then tighten the four screws.

**Updating the firmware**

Phason constantly improves and adds new features to their products. With the **LDB Updater**, you can upgrade the firmware in your Light Dimmer Box as features become available. The Updater takes only seconds to use and can upgrade all the Light Dimmer Boxes at your site. For more information, read **LDB Updater** on page 22.
To update the firmware

1. Loosen the four screws in the enclosure and then gently remove the cover. Make sure not to disconnect the ribbon cable.
2. Plug the LDB Updater onto the connector labeled J23 on the inside bottom-right of the cover.
3. At the Configuration menu, scroll to Update Firmware and then press Select.
4. Press Select.
5. Press Up or Down to change the No to Yes, and then press Select.
   The control updates the firmware and then restarts.

Additional information

Replacement kits

If the display or bottom circuit board of your Light Dimmer Box fails, you can replace it with a kit.

- Control kit (model KLDB-CONTROL)
- Display kit (model KLDB-DISPLAY)
   After installing the display kit, you will need to reprogram the control.

Optional accessories

DOL 16 Light Sensor

The DOL 16 Light Sensor (model: DOL16LIGHT) is designed to measure light intensity in livestock house environments but is also well suited for a number of industrial applications. The sensor has two analog outputs with signals for 0 to 100 LUX and 0 to 1000 LUX.
LDB Saver

The LDB Saver is an innovative and easy-to-use product that allows you to store all your Light Dimmer Box configuration and settings. You can restore them at any time, or use the LDB Saver to set up new controls in seconds.

Features

◆ Quick and easy to use
◆ Portable, reliable, and safe storage of configuration and settings
◆ Transferrable to any Light Dimmer Box that has the same firmware version
◆ Compact design that fits in a pocket
◆ Limited warranty (90 days)

LDB Updater

Phason constantly improves and adds new features to their products. With the LDB Updater, you can upgrade the firmware in your Light Dimmer Box as features become available. The Updater takes only seconds to use and can upgrade all the Light Dimmer Boxes at your site.

Features

◆ Quick and easy to use
◆ Compact design that fits in a pocket
◆ Limited warranty (90 days)

Slave units

Phason’s Slave Units are an affordable way to expand the capacity of your lighting system. Installation is simple and requires no additional configuration or programming; all slave units follow the Light Dimmer Box.

Single-Phase Slave

The Single-Phase Slave (model PSU-20) can control lights connected to the same phase as the Light Dimmer Box. The Single-Phase Slave has a 20 amp variable AC stage.
Three-Phase Slave

The Three-Phase Slave (model PLC-2SDC) can control lights on any phase, giving you the ability to distribute loads across all phases on a three-phase system. The Three-Phase Slave has a 20 amp variable AC stage and a 20 amp disconnect relay.

Features

- Variable AC
- Disconnect relay (PLC-2SDC only)
- Expandable capacity using additional slaves
- NEMA 4X enclosure (corrosion resistant, water resistant, and fire retardant)
- CSA approval
- Limited warranty (two years)

Troubleshooting

The following table lists some problems, possible causes, and possible solutions. If you are having a problem using your Light Dimmer Box, see if the problem is described in the table and then follow the directions for correcting the problem.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible cause</th>
<th>Possible solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Power supply components blown out</td>
<td>Power surge, brownout, or power outage</td>
<td>◇ Avoid the problem in future by providing proper voltage and protection for the control.</td>
</tr>
<tr>
<td>Burn marks on boards and components</td>
<td></td>
<td></td>
</tr>
<tr>
<td>AC powered lights not operating properly</td>
<td>Lights and control are on different phases</td>
<td>◇ Connect the lights and the control to the same phase.</td>
</tr>
<tr>
<td>DC powered lights not shutting off</td>
<td>Lights not connected to disconnect relay</td>
<td>◇ Connect the lights the disconnect relay. For more information, read Connecting lights to the variable DC on page 9.</td>
</tr>
<tr>
<td>No power and/or display</td>
<td>A circuit breaker at service panel is off or tripped. Incorrect incoming power wiring The display board connect cable is not plugged into the control board properly. The 115/230 VAC switch is in the wrong position</td>
<td>◇ Reset the circuit breaker. ◇ Correct the wiring. ◇ Plug in the display board cable. For more information, read Control board layout on page 8. ◇ Switch off the power, set the switch to the correct setting, and then switch on the power. For more information, read Control board layout on page 8.</td>
</tr>
</tbody>
</table>
Light Dimmer Box

Light program worksheets

The light program worksheets can help you configure your light program. Enter your information in the tables and then use them when setting up the control. For complete instructions, read Light program on page 13.

Defaults and ranges

<table>
<thead>
<tr>
<th>Control mode</th>
<th>Schedules</th>
</tr>
</thead>
<tbody>
<tr>
<td>Range: power or sensor control</td>
<td>Up to 20 available, per control mode</td>
</tr>
<tr>
<td>Default: power control</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Restart day</th>
<th>Start day</th>
</tr>
</thead>
<tbody>
<tr>
<td>Range: 1 to 365, enabled or disabled</td>
<td>Range: 1 to 365</td>
</tr>
<tr>
<td>Default: 1, disabled</td>
<td>The start day for a schedule must be after the end day of the previous schedule.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Rise duration</th>
<th>End day</th>
</tr>
</thead>
<tbody>
<tr>
<td>Range: 1 to 100 minutes</td>
<td>Range: 1 to 365</td>
</tr>
<tr>
<td>Default: 1 minute</td>
<td>The end day cannot be before the start day.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Fall duration</th>
<th>Events</th>
</tr>
</thead>
<tbody>
<tr>
<td>Range: 1 to 100 minutes</td>
<td>Up to 12 per schedule</td>
</tr>
<tr>
<td>Default: 1 minute</td>
<td></td>
</tr>
</tbody>
</table>

Common settings

<table>
<thead>
<tr>
<th>Restart day</th>
<th>Rise duration</th>
<th>Fall duration</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Schedule and event worksheets

<table>
<thead>
<tr>
<th>Control mode</th>
<th>Schedule</th>
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**Limited warranty**

This warranty applies only to the Phason Light Dimmer Box (LDB). If you need warranty service, return the product and original proof of purchase to your dealer.

Phason Inc. (Phason) warrants the LDB subject to the following terms and conditions.

This warranty is valid only to the original purchaser of the product, for two years from the manufacturing date. The manufacturing date is stated in the first eight digits of the serial number in the form year-month-day.

Phason hereby warrants that should the LDB fail because of improper workmanship, Phason will repair the unit, effecting all necessary parts replacements without charge for either parts or labor.

**Conditions**

- Installation must be done according to our enclosed installation instructions.
- The product must not have been previously altered, modified, or repaired by anyone other than Phason.
- The product must not have been involved in an accident, misused, abused, or operated or installed contrary to the instructions in our user and/or installation manuals. Phason's opinion about these items is final.
- The person requesting warranty service must be the original purchaser of the unit, and provide proof of purchase upon request.
- All transportation charges for products submitted for warranty must be paid by the purchaser.

Except to the extent prohibited by applicable law, no other warranties, whether expressed or implied, including warranties of merchantability and fitness for a particular purpose, shall apply to the LDB. Any implied warranties are excluded.

Phason is not liable for consequential damages caused by the LDB.

Phason does not assume or authorize any representatives, or other people, to assume any obligations or liabilities, other than those specifically stated in this warranty.

Phason reserves the right to improve or alter the LDB without notice.
Service and technical support

Phason will be happy to answer all technical questions that will help you use your Light Dimmer Box. Before contacting Phason, check the following:

- Read this manual for information about the feature with which you are having trouble.
- If you are having a problem using your Light Dimmer Box, read Troubleshooting on page 23 and then follow the directions for correcting the problem.
- If you still have a problem with your LDB, collect the following information:
  - The serial number
  - Any messages displayed by your LDB
  - A description of the problem
  - A description of what you were doing before the problem occurred

Phason controls are designed and manufactured to provide reliable performance, but they are not guaranteed to be 100 percent free of defects. Even reliable products can experience occasional failures and the user should recognize this possibility.